

Angels of Awakening at the Daisy Centre ~ Terms & Conditions 2016 / 17

Thank you for choosing to book the Daisy Centre. We look forward to welcoming you. **By making this booking you are entering into a legal agreement with us.** Please read our terms and conditions of booking below. The owners are now resident on the premises.

Prices

The price of accommodation includes the following: bed linen and towels, hot water, Wi-Fi internet access, hairdryers, tea/coffee making facilities, heating and electricity. Also included are basic cleaning materials and toilet rolls.

Arrival

Check-in time at the Daisy Centre is to be arranged. Please note that **we do not have a 24 hour reception**, so it is important that you confirm your expected arrival time 48 hours before your arrival. Passport numbers of group members from outside the UK are required on arrival by law.

Departure

Please be ready to leave the accommodation by 10pm on the day of departure, unless otherwise agreed. All keys should be returned at the check-out time. If you are leaving earlier, please advise the owners in advance and alternative arrangements will be made for the return of keys.

Guest numbers

Our standard capacity is 10, subject to specific sleeping arrangements.

Payments, Cancellation, Insurance and Non-availability

A non-refundable deposit of 50% of the total booking cost is required at the time of booking along with a signed copy of the booking form. The balance is then due 1 calendar month prior to arrival.

If you need to cancel your booking the Group Leader must telephone and email us as soon as possible. If the property cannot be re-let you are still liable to pay for the booking in full. However if the property can be re-let then you will be charged an additional £50 administration fee on top of your deposit and not the full balance.

By making a booking you are entering into a legal contract with us. Your booking deposit is non-refundable regardless of the circumstances or timing of your cancellation or whether the property can be re-let or not. We recommend you take out cancellation insurance to cover this cost.

In the event the property is not available as a result of extraordinary circumstances the owners may be forced to cancel the booking. You would be notified as soon as possible and an attempt to find a suitable alternative for you would be made. Should a suitable alternative not be obtainable or acceptable to you, we would refund all monies paid by you to the Angels of Awakening at the Daisy Centre. Our liability would not extend beyond this refund.

Any bookings made less than 4 weeks before the stay date require payment in full at the time of booking.

If you are not paying by credit card an additional security deposit of £200 is required at the time of booking. This will be refunded after inspection of the house within 7 days of your departure, provided the following conditions are met:

- no damage is done to the property or contents, including linen and towels
- all charges accrued during your stay are paid prior to departure
- all keys and remote controls are returned

Smoking/Alcohol/Drugs/Fire Ceremonies

We have a strictly no drugs policy. This covers the whole property, including all out buildings. No smoking inside any building on the premises. Alcohol may not be consumed in the Sanctuary or bedrooms. Please note a booking may be terminated immediately if any party were deemed to have infringed the policy and the person who signed the agreement form would be liable for professional cleaning service costs should this be required

(in the case of smoke odour/alcohol stains). We also do not permit fire ceremonies on any part of the property nor the use of candles in any room.

Damages & breakages

We ask that guests report any accidental damage, breakage or theft as soon as possible so that we can repair or replace without inconvenience to the next incoming guests. Any breakages, damage or theft of a significant nature that requires replacement repair or professional cleaning will be charged for. The person who signed the booking form is responsible for such payments. The credit/debit card details submitted at the time of booking will be charged accordingly or the amount will be subtracted from the security deposit paid.

Faults/Maintenance and Right of Entry

Please advise us during your stay of any faults or maintenance issues so we can endeavour to repair or make alternative arrangements for you. We reserve the right of entry to the property at all reasonable times for the purposes of inspection or to carry out maintenance.

Please do not flush anything down the toilets other than toilet paper. This is an old house with a sensitive plumbing system. If the system becomes blocked by any other items you will be charged for the time/cost to clean or repair the system.

Children, Pets, Unsuitable Hirers

We do not have any child specific safety features so children should be supervised by an adult at all times. We have a small unfenced pond in the garden. Sorry, we do not allow pets at the property. We do not accept stag or hen weekends.

Liability

No liability is accepted by the owners for damage, loss or theft of personal property belonging to guests, either in the property or the garden or in cars or other vehicles left at the property. Nor shall liability be accepted by the owners for accident or injury to guests or visitors either within the property or the garden.

We reserve the right to decline, to accept a booking or refuse to hand over the keys to any persons or groups where in our opinion the facilities are not suitable for the group. In such cases all sums paid shall be refunded in full and the contract shall be discharged without further liability on either party.

We reserve the right to repossess the property at any time where damage has been caused by any member of your party. In such cases we shall not be liable to refund any portion of the payment made.

Guests should be mindful not to create noise disturbance likely to disturb surrounding neighbours. Creation of such disturbances would be grounds for us to repossess the property. In such cases we shall not be liable to refund any portion of the payment made.

Guest responsibility

We endeavour to make the property as welcoming as possible so guests can relax and enjoy their stay. We ask that guests are responsible and take reasonable care of the property and all equipment is left clean and in working order as you might wish to find it. The property should be securely locked and windows shut when not in use and lights and electrical appliances switched off as appropriate.

**The Angels of Awakening say
“Trust in goodness, but still take care of your belongings.
Lock them up and keep them safe, surrounded in white light”**

Angels of Awakening at the Daisy Centres
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www.daisycentres.com ~ info@daisycentres.com
www.daisyfoss.com ~ 07970 108156 ~ Skype: daisy.foss.mobile
"Perk up your Petals with Daisy ~ Open your Heart to your Angelic Being"